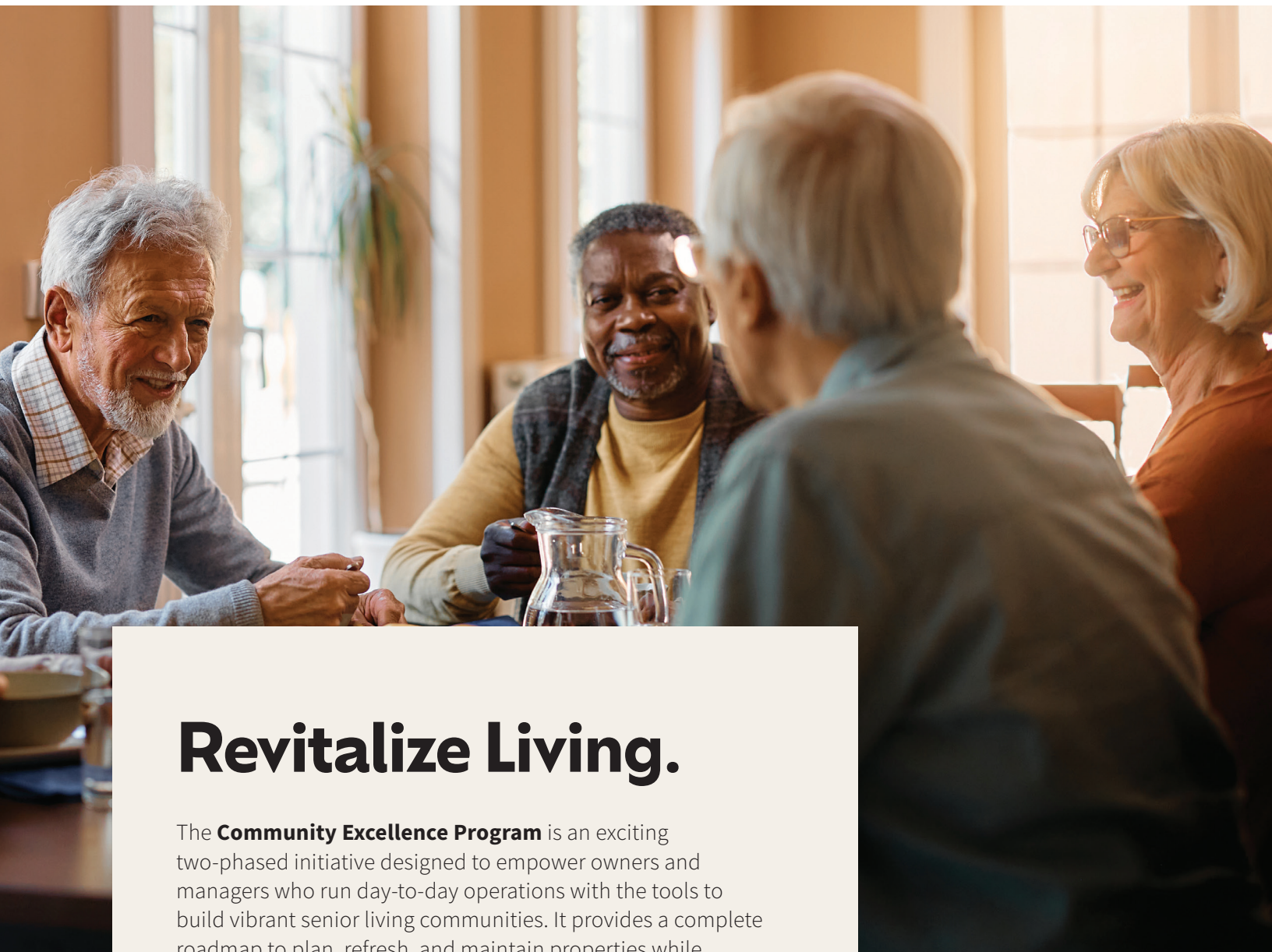




Transforming Spaces and Enriching Communities



Revitalize Living.

The **Community Excellence Program** is an exciting two-phased initiative designed to empower owners and managers who run day-to-day operations with the tools to build vibrant senior living communities. It provides a complete roadmap to plan, refresh, and maintain properties while helping to attract and retain residents.

COMMUNITY EXCELLENCE PROGRAM

Phase 1: Visionary Planning

The journey begins with foundational research, analysis, and design. This 10-step process ensures we understand your residence's unique qualities and needs. We build personalized design proposals and plans and provide robust tools like 3D tours of your current interior, accurate floor plans, and detailed reports from a CHI design expert. At the end of Phase 1, you will have a visionary plan and the building blocks for future improvements.

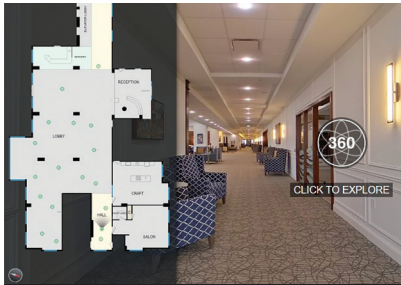
10-Step Process



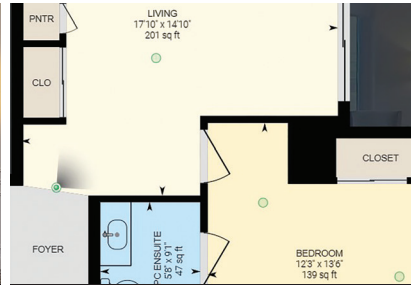
1 Project Research and Onboarding



2 Comprehensive Site Capture



3 3D Tours and Space Analysis



4 Precision Floor Plans



5 CHI Design Expert Report



6 Customized Design Proposal



7 Strategic Roadmap

8 Client Presentation and Feedback Session

9 Revisions

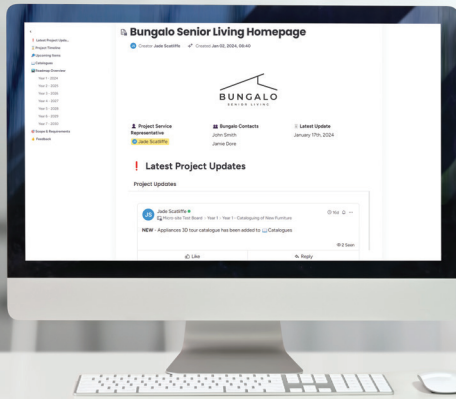
10 Final Documentation

COMMUNITY EXCELLENCE PROGRAM

Phase 2: Sustained Excellence Journey

Phase 2 builds on Phase 1's vision and insight. It sets you up for sustained excellence with a wide range of valuable, time- and cost-saving tools and services designed to keep your residence's environment captivating year after year. Regular updates to furniture, refreshed decor, and the introduction of new and exciting features to the interior of your community keep it a modern and vibrant community that residents will be proud to call home.

Program Features



Dedicated Rep and Micro Site



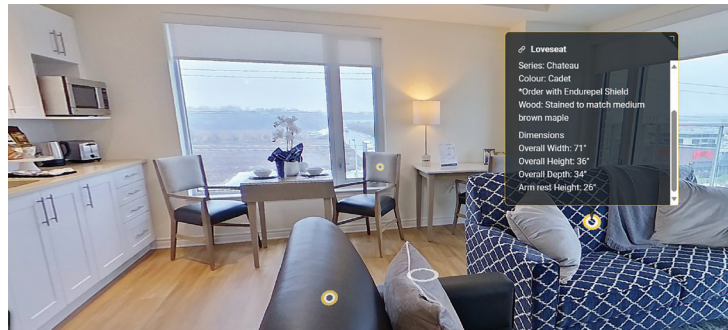
Annual Furniture Updates



Décor Visits and Updates



Annual Furniture Maintenance Visit



Cataloging Service for CHI-Provided Furniture



Predictable Payment Plan



Program Duration Warranty

OPTIONAL OFFERINGS:

- Virtual Model Suites
- Unique Attraction Feature
- DWG Floor Plan Files
- Resident Gifting Program

Building a Visionary Future

The **Community Excellence Program** delivers visionary, sustainable, and cost-saving design, planning, maintenance, and management products built on teamwork and to CHI's high-quality standards.

PHASE 1 BENEFITS

Detailed analysis, design solutions specifically created for your needs, and a step-by-step visionary plan for future improvements.



Comprehensive
Property
Analysis



Customized
Design
Solutions



Strategic
Implementation
Guide

PHASE 2 BENEFITS

Ongoing design assistance, tracking and management system that ensure transparency and stability, warranty programs, and dedicated support.



Continuous
Design
Support



Enhanced
Resident
Experience



Financial
Predictability



Community
Excellence
Program

**Request a
proposal today!**

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